How to Activate a Unit

- Go to the GE Security home page (www.gesecurity.com)
- Under **Products and Services** (top of the screen), click on **Product Lines**
- Under **Product Lines**, click on **NetworX**
- Under **Related Support,** click on **Cellemetry Module Activation**
  Save this link to your favorites to save you time in the future.
- Enter your **Cellemetry Login name** and **Password** (from fax confirmation) and click "Login".
- Under Configure, select Activate Unit
- Enter the Unit Serial Number (located on the front of the unit).
  Note: The unit serial number must contain 10 digits - exclude dashes and add leading zeros if necessary. For example, if the serial number on the unit is 6123-4567, enter 0061234567. *Our units all begin with 004.......*
- Verify that the Service Plan Description indicates, "Security Plan".
- Click "Activate".

The message, "Caddx NX-591E serial #_____ successfully activated", will display.

- Under **Configuration**, select **Edit Unit Settings** (left side of page).
- Enter all the information requested
  - Select the unit you have just activated
  - Add the Account Name to the Unit Name field
  - Select your Notification Method 1
  - Change the TX Retries to 8 (maximum allowed)
  - Go to the appropriate field for the Method 1 that was chosen (Alpha, Email or Central Station, Central Station IP)
    - If Alpha Pager, the PIN number is required
    - If Central Station, enter the Receiver Phone Number & Central Station A/C number
  - Select a 2nd Notification Type if desired (repeat steps from Method 1 if selected)
  - Notification Enabled should read "Yes"
  - Email on Test can only be used if Email is one of the Notification types above
- Click "Update" (bottom of page)
- Repeat if you are activating more than one unit

The message, "**Unit Settings Updated**", will appear in the top left of the screen under Edit Unit Settings.

For help or additional information, please use any of the following options:

- **Customer Support for Set up & Billing questions, call 1-888-GESecurity, Option 1**
- **Technical Support, call 1-888-GESecurity, (Option 2)**
- **Email requests to cellemetry.service@gesecurity.com**